

Gradwell One

Contact people wherever they are on their mobile, softphone or desk phone using the same number.

Gradwell One allows office-based users to stay in touch with mobile or remote workers using a single number. Easy to install and feature rich with optional add-ons, colleagues can see each other's status; share a central phone book; and undertake conference calls from any device. They can even switch devices mid-call.

Basic license	<ul style="list-style-type: none">• £8.00 per month per user
Basic w/ Softphone+ client	<ul style="list-style-type: none">• £14.00 per month per user
Basic w/ Softphone+ and Mobile+ clients	<ul style="list-style-type: none">• £16.00 per month per user
Business add-ons	<ul style="list-style-type: none">• Inclusive minutes• Conference room facilities• Attendant overview console

All prices are excluding VAT.

Key features

Gradwell One is compatible with BlackBerry™, Nokia, Windows and iPhone mobiles (subject to available functionality) which enables synchronisation with Outlook. Feature rich with optional add-ons, it makes keeping in touch really simple:

- Integrates with Outlook contacts
- BlackBerry™, Nokia, iPhone, Windows Mobile and Android compatible
- Hold, transfer and record calls (hosted server)
- Call handling based on call type, time of day, day of the week, presence status, etc
- Call locally, present local number. Call nationally, present national number
- Integrate software with existing snom phone
- Seamlessly move between devices, during calls, on the move



According to research, 51% of organisations believe that unified communications capabilities will be standard by 2012.



- **Save money:** Low costs, no investment risk.
- **Encourage mobility:** Always be contactable, any device, anywhere.
- **Keep things simple:** Easy to use, easy to install Internet solution.
- **Get integrated:** Call, SMS and IM from your PC or Mac with Softphone+.
- **Stay informed:** See colleague's status, share a central phone book, make conference calls and more.
- **Be prepared:** Add more users as you need them.
- **Take control:** Online customer portal accessible anytime.

Single Number Reach – contact mobile and remote users anywhere, any time, and on any device.



Gradwell One

Why choose Gradwell One? Well, with quick and easy integration into your existing system, Gradwell One is perfect for VoIP (Voice over Internet Protocol). And compared to traditional phone systems, you get feature-rich functionality the benefits and speed of broadband and low cost Internet calls.

	Gradwell One
Setup	£50.00 per user (30 minutes consultation and setup per employee)
Minimum contract length	3 months
Basic license	£8.00 per user per month
Inclusive minute add-ons	Unlimited* UK landlines minutes: £8.00 per month Unlimited* UK and International landline minutes: £25.00 per month 500 UK mobile minutes: £30.00 per month
Business add-ons	Conferencing (10 participants): £20.00 per month Auto-attendant user: £10.00 per month Automatic call distribution (ACD) user: £10.00 per month
Call features	Personal routing options, short number dialling, group number, least cost routing, mid-call device switching (e.g. from mobile to desk phone), time of day routing
Outlook contact integration	YES
Voicemail (one inbox over devices)	YES – with notification
Presence management	YES
Online call logs and reporting	YES
Desktop phone compatibility	snom 3XX series, snom 8XX series and snom Meeting Point
Mobile device compatibility	BlackBerry™ (Curve, Pearl), HTC (Touch Diamond, Tytn II, X1), Nokia (5800, E65, E61i, E71, E75, N78, N95), Apple iPhone (limited functionality), Android (limited functionality)
Mobile service compatibility	Gradwell Mobile
SoftPhone+	Windows compatible
SoftPhone Lite	Web browser based

* Subject to Fair Use Policy, which can be found at www.gradwell.com/fup. All prices monthly and exclude VAT.