

Multi User VoIP

Use the Internet to make calls – it's simple, cost effective, and perfect for small businesses and call centres.

Voice over Internet telephony reduces telephony bills; connects mobile, remote and office workers; and gives a consolidated impression of your business – same number no matter where employees are located.

From 2 to 10 people wanting to stay in touch, Gradwell's feature-rich packages can offer a local or International number from which to operate – or you can bring your old number with you (number porting). There are also a wide range of add-ons that offer inclusive minutes.

Multi User VoIP	• £8.00 per month
Unlimited* UK landline minutes	• £8.00 per month
Unlimited* UK & International landline minutes	• £25.00 per month
500 UK mobile minutes	• £30.00 per month

* Subject to Fair Use Policy. Prices exclude VAT.

Key features

An online customer control panel allows you to manage your own account, and you can expand the system when ever you need to. All you need to get started is broadband, a router, and an adapter or a VoIP phone.

- Free internal and VoIP-to-VoIP calls
- Voicemail and voicemail notification
- Call forwarding to any number including mobiles
- Online contacts directory, call logs and invoicing
- Customised CLI (caller line identity)
- Time of day routing

“ We've seen cost savings on call charges and line rental since we were able to reduce the number of BT lines, but retain the same capacity.

Alder Bridge Steiner-Waldorf School



- **Make immediate savings:**
Free internal calls.
Competitively priced calls and inclusive landline and mobile minutes package add-ons.
- **Quick and easy to set up:**
No difficult installations.
- **Excellent call quality:**
With no compromising on functionality.
- **Never be out of touch:**
Call forwarding available.
- **Keep your old number:**
Seamless transition with 'number porting'.
- **Global presence:**
International numbers available.
- **Stay in control:**
Online customer administration, call logs and invoicing.
- **The full package:**
Wide range of phones and accessories also available.

Enjoy features such as an online address book, customised caller line identification and conference calling.



Multi User VoIP

Features	Multi User VoIP
Set up	£4.99
Monthly	£8.00
Included phone number	UK and International*
Concurrent calls per number	2
Internal extensions	10
Call packages	FREE VoIP-to-VoIP
999 Emergency Services access	YES
Minimum contract length	3 months
Voicemail	YES
Voicemail notification	SMS or Email
Call forwarding	YES
Codecs supported	G729a, G711u, G711a
Online call logs and invoicing	YES
Online contact directory	YES
Customised CLI (caller line ID)	YES
Time of day routing	YES
Audio call conferencing	YES
IVR/Auto-attendant	YES
Music on hold	YES
Hunt call groups	YES
Unlimited [^] UK landline minutes add-on	£8.00 per month
Unlimited [^] UK & International minutes add-on	£25.00 per month
500 UK Mobile minutes add-on	£30.00 per month
Additional Number ^{^^}	£3.00 per month
Personal Number ^{**}	£10 setup, £10 per month

* Surcharges apply for International numbering. [^] Subject to fair use check at 4000 minutes per month. ^{^^} Can only point at a Gradwell VoIP number on the same account, they can act as a mainline phone number however they must take an existing route. Please note that they cannot be used to increase concurrent calls. ^{**} Can only point directly at an extension number. You cannot direct these numbers towards hunt groups, call queues or any other type of functionality. Does not provide an additional line.

All phone services (inc Unlimited packages) are subject to Terms and Conditions and standard call charges. All prices exclude VAT. Range of hardware and accessories available.