

Broadband Internet

Perfect for use with Internet telephony. Great speeds.
Generous transfer allowance. Voice prioritisation.

We don't restrict the speed of our business broadband packages. We will give you the fastest possible download speeds, regardless of your package. Perfect for the largest of small businesses.



ADSL Broadband

- ADSL2+ connection. From £25.00 per month.
- Generous transfer limits* and speeds up to 16Mbps.

EFM Leased Lines

- Ethernet in the First Mile. From £240.00 per month.
- Symmetrical speeds of up to 20Mbps.

Fibreline

- Fibre optic connection. From £6,900 annually.
- Choose the speed you need – from 10Mbps to 100Mbps.

* Subject to fair use policy (www.gradwell.com/fup). All prices exclude VAT. Mbps refers to Megabits per second.

Key features

Gradwell provide a wide range of broadband services to suit the needs of growing businesses. To ensure the best possible connection Gradwell provide high quality, uncontended broadband and guaranteed speeds:

- *Voice prioritisation:* Creating the perfect connection for VoIP calls
- *Guaranteed speeds:* Gradwell EFM provides a symmetrical speed guarantee – the same minimum speed guarantee for uploads and downloads.
- *Service level:* Proactive monitoring and quick response times to resolve faults
- *High speed:* Gradwell ADSL and EFM services give you maximum speed your connection can provide you with. No caps. No limits.
- *Next generation connection:* Fibreline provides a pure fibre optic connection.



After migrating to Gradwell broadband our system is so much more responsive, and our stress levels have gone down!

Philip Jones, Director, Achaleon Limited



Key benefits

- **Transfer allowance:**
Generous monthly transfer allowances
- **Voice Connectivity:**
Voice prioritisation makes the perfect connection for users of Business VoIP
- **No capped speeds:**
Get the fastest speed your line can give you
- **Next generation Fibre:**
Up to 100Mbps fibre optic Internet connections
- **SLAs:**
Enhanced Care and Service Level Agreements on certain packages
- **Dedicated support:**
Email, telephone and online support available, even on evenings and weekends

Voice prioritisation creates the perfect connection for VoIP users, improving quality and reliability



Broadband Internet

Broadband Internet	Advanced Broadband	Premier Broadband	Premier Plus Broadband	EFM Leased Lines (2 or 4 pair)	Fibreline
Connection type	ADSL2+ (SMPF or MPF [^])	ADSL2+ (SMPF or MPF [^])	ADSL2+ (SMPF MPF [^])	Ethernet in the First Mile (2Pair, 4Pair)	Fibre optic cable
Monthly	SMPF: £25.00 MPF: £25.00	SMPF: £50.00 MPF: £50.00	SMPF: £65.00 MPF: £60.00	2 Pair: £240.00 4 Pair: £350.00	-
Annually	-	-	-	-	From £6,900 to £19,750
Setup (new installations)	SMPF: £40.00 MPF: £60.00	SMPF: £40.00 MPF: £60.00	SMPF: £40.00 MPF: £60.00	From FREE to £1,650	From £1,000 to £4,000
Setup (migrating to Gradwell)	FREE	FREE	FREE	-	-
Download speeds	SMPF: 16Mbps* MPF: 16Mbps*	SMPF: 16Mbps* MPF: 16Mbps*	SMPF: 16Mbps* MPF: 16Mbps*	2 Pair: 2Mb – 10Mbps* 4 Pair: 2Mb – 20Mbps*	10Mb – 100Mbps
Upload speeds	SMPF: 1Mbps* MPF: 1Mbps*	SMPF: 1Mbps* MPF: 1Mbps*	SMPF: 2.5Mbps MPF: 2.5Mbps	2 Pair: 2Mb – 10Mbps* 4 Pair: 2Mb – 20Mbps*	10Mb – 100Mbps
Guaranteed minimum speed	-	SMPF: 500Kbps* MPF: 500Kbps*	SMPF: 1Mbps* MPF: 1Mbps*	2 Pair: 2Mb – 10Mbps* 4 Pair: 2Mb – 20Mbps*	10Mb – 100Mbps
Monthly data transfer allowance**	SMPF: 20GB† MPF: 100GB	SMPF: 100GB MPF: 200GB	SMPF: 100GB MPF: 200GB	UNLIMITED	UNLIMITED
Enhanced care	-	YES	YES	YES - 6 hour fix ^{^^}	YES - 4 hour fix
Free static IP addresses	1, 8 or 16 (32 and 64 - £20.00)	1, 8 or 16 (32 and 64 - £20.00)	1, 8 or 16 (32 and 64 - £20.00)	1, 8 or 16 (32 and 64 - £20.00)	1, 8 or 16 (32 and 64 - £20.00)
Wireless router (optional)	SMPF: £40.00 ^{^^} MPF: FREE ^{^^}	FREE ^{^^}	FREE ^{^^}	N/A	N/A

[^] MPF does not require an existing BT line, avoiding monthly line rental charges * Subject to line capacity. ^{^^} Subject to next day delivery charge of £12.00. All prices exclude VAT. ^{^^^} 6 hour fix window only applies to copper line faults and begins when Openreach engineers acknowledge the report of a fault. All prices are excluding VAT. Mbps refers to Megabits per second.