

Business Phone Services

Low-cost internet telephony: Local phone numbers and cheaper calls – even when working abroad.

Switch to Voice over IP (VoIP) and reduce your phone bills, make free VoIP-to-VoIP calls, and access a host of VoIP related services, accessories and hardware. Easy to set up. Easy to manage. Perfect for use with Gradwell Broadband or your existing Internet set up.

Single User VoIP	<ul style="list-style-type: none"> • Pay As You Go. £4.00 per month • Unlimited UK Calls. £8.50 per month
Multi User VoIP (Hosted PBX)	<ul style="list-style-type: none"> • Pay As You Go. £7.00 per month • Unlimited calls. From £15.00 per month
Enterprise VoIP (Onsite PBX)	<ul style="list-style-type: none"> • Enterprise VoIP Inbound. From £3.00 per month • Enterprise VoIP Outbound. From £0.00 per month
Other services	<ul style="list-style-type: none"> • VoIP Equipment, Number Porting (Keep My Number), Voice-to-Text, Call Forwarding and more.

Prices exclude VAT.

Key features

You can keep your existing number and also benefit from our call forwarding and Voice-to-Text and Fax services. Full range of hardware and accessories also available.

- FREE VoIP-to-VoIP calls.
- Advanced, flexible voicemail.
- Fully featured PBX for a low monthly fee.
- Integrates with your existing phone system (Enterprise VoIP only).
- SIP and IAX compatible phone trunks (Enterprise VoIP only).
- Easy to install. Quick to set up.
- No expensive hardware investment.
- Unlimited calls package.

“ We’ve seen cost savings on call charges and line rental since we reduced the number of BT lines, but retained the same capacity.

Alder Bridge Steiner-Waldorf School



Key benefits

- **Reduce costs:** Approximately 20% lower telephony bills and free VoIP-to-VoIP calls.
- **Connect remote users:** Phone extensions in multiple locations – users talk to each other for free.
- **One local phone number:** In the office, at home and even abroad.
- **Easy set-up:** No mess, no disruption – plugs into your existing Internet connection. Phones activated same day.
- **Room to expand:** Unlimited call capacity.
- **Seamless switch over:** Keep your existing number.

Your customers can reach you on one number, at home, in the office or even if you are abroad.



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Phone Services	Single User VoIP (PAYG)	Single User VoIP (Unlimited UK Calls)	Multi User VoIP (PAYG)	Multi User VoIP (Unlimited UK Calls)	Multi User VoIP (Unlimited INT'L Calls)	Enterprise VoIP Inbound (Onsite PBX)	Enterprise VoIP Outbound (PAYG)	Enterprise VoIP Outbound (Unlimited UK Calls)	Enterprise VoIP Outbound (Unlimited INT'L Calls)
Monthly	£4.00	£8.50	£7.00	£15.00	£25.00	£3.00	£0.00	£15.00	£25.00
Setup	N/A	N/A	£4.99	£25.00	£25.00	N/A	£25.00	£25.00	£25.00
Included phone number	UK and INT'L*	UK and INT'L*	UK and INT'L*	UK and INT'L*	UK and INT'L*	UK and INT'L*	UK and INT'L*	UK and INT'L*	UK and INT'L*
Concurrent calls per number	1	1	2	2	2	2	No limit	No limit	No limit
Internal extensions	1	1	10	10	10	N/A	N/A	N/A	N/A
Call packages	FREE VoIP-to-VoIP	FREE VoIP-to-VoIP	FREE VoIP-to-VoIP	FREE VoIP-to-VoIP & UK landline calls**	FREE VoIP-to-VoIP & UK & INT'L landline calls**	N/A	FREE VoIP-to-VoIP	FREE VoIP-to-VoIP & UK landline calls**	FREE VoIP-to-VoIP, UK & INT'L landline calls**
999 Emergency Services access	YES	YES	YES	YES	YES	Outbound required	YES	YES	YES
Free hardware	NO	VoIP adapter	NO	VoIP adapter	VoIP adapter	NO	NO	NO	NO
Min. contract length	1 month	3 months	1 month	3 months	3 months	1 month	1 month	3 months	3 months
Voicemail and notifications	YES	YES	YES	YES	YES	NO	NO	NO	NO
Call forwarding	YES	YES	YES	YES	YES	NO	NO	NO	NO
Online call logs and invoicing	YES	YES	YES	YES	YES	YES	YES	YES	YES
Customised CLI	YES	YES	YES	YES	YES	N/A	YES	YES	YES
Time of day routing	NO	NO	YES	YES	YES	NO	NO	NO	NO
Audio call conferencing	NO	NO	YES	YES	YES	NO	NO	NO	NO
IVR/Auto-attendant	NO	NO	YES	YES	YES	NO	NO	NO	NO
Music on hold	YES	YES	YES	YES	YES	NO	NO	NO	NO
Hunt call groups	NO	NO	YES	YES	YES	NO	NO	NO	NO
Supported protocol	SIP	SIP	SIP	SIP	SIP	SIP/IAX	SIP/IAX	SIP/IAX	SIP/IAX
Codecs supported	G711u , G711a and G729a***								

* Surcharges apply for international numbering. ** Calls to 01, 02, 03, 0870. Full range of hardware equipment and accessories also available. *** G729 codec needs to be installed on your PBX. All prices exclude VAT. All Phone Services (including Unlimited packages) are subject to Fair Use Policy and acceptance of Terms and Conditions.

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