

Broadband Internet

Perfect for use with Internet telephony. Great speeds.
Generous transfer allowance. Voice prioritisation.

We don't restrict the speed of our business broadband packages. We will give you the fastest possible download speeds that your line will allow, regardless of your package. Perfect for the largest of small businesses.

Advanced Broadband	• 1-3 users. 20GB transfer allowance. £25.00 per month
Premier Broadband	• 3-10 users. Unlimited transfer allowance.** £50.00 per month
Premier Plus Broadband	• 10+ users. Unlimited transfer allowance.** £65.00 per month

** Subject to fair use policy (www.gradwell.com/fup). Prices exclude VAT.

Key features

Gradwell Broadband Internet is an ADSL2+ service specifically built for business VoIP users. To ensure the best possible connection Gradwell offers high quality, un-contended broadband, ideal for up to 10 concurrent VoIP users.

- Supports up to 20 crystal clear concurrent VoIP calls.
- An un-congested connection with guaranteed throughput.
- Enhanced Care and Service Level Agreements, giving a 4 hour response to meet the needs of the small business.
- Free wireless router with Premier and Premier Plus.
- Full range of hardware and accessories.

We guarantee the bandwidth and low latency that your line can support, all the way from the DSLAM in the exchange through to our core VoIP servers, supplying you with a secure and stable line for our VoIP service.

“ After migrating to Gradwell broadband our hosted CMS system is so much more responsive, and our stress levels have gone down.

Philip Jones, Director, Achaleon Limited



Key benefits

- **Transfer allowance:** Generous monthly transfer allowance.
- **Connectivity:** Direct connection to the Gradwell VoIP network.
- **Line speed:** Get the fastest speed your line can give you.
- **Download speed:** Up to 16MB download, 2.5MB upload.
- **SLAs:** Enhanced Care and Service Level Agreements on certain packages.
- **Support:** Service news and status available online. Email, telephone and online support centre. Comprehensive How To guides.
- **Online account:** Online customer portal accessible anytime.

Direct connection to the Gradwell VoIP network means a more robust connection and fewer dropped calls.



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Gradwell's Broadband Internet is totally flexible and can expand if your company grows. We've created packages that suit the small business depending on how many users you have. More details about our VoIP, web and email packages are available online – all perfect to go with your choice of broadband.

Broadband Internet	Monthly	Setup - new provisions	Setup - migrations	Download speeds	Upload speeds	Assured bandwidth	Monthly transfer allowance	Enhanced care	Free static IP address	Wireless router
Advanced Broadband (1-3 users)	£25.00	£40.00 (7-10 days [†])	FREE (7-10 days)	16MB*	1MB*	-	20GB (£1 per GB over)	-	1, 8 or 16	£40.00 (optional) [^]
Premier Broadband (3-10 users)	£50.00	£40.00 (7-10 days [†])	FREE (7-10 days)	16MB*	1MB*	500kps*	Unlimited**	Yes	1, 8 or 16	FREE [^]
Premier Plus Broadband (10+ users)	£65.00	£40.00 (7-10 days [†])	FREE (7-10 days)	16MB*	2.5MB*	1MB*	Unlimited**	Yes	1, 8 or 16	FREE [^]

* Subject to line capacity.

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[^] Subject to next day delivery charge.

[†] 2-4 days with £125.00 expedite fee (new installs only).

Aside from complementing the VoIP service, Gradwell Broadband Internet comes with an Enhanced Care and Service Level Agreement. Should any problems arise, we promise to fix them within 24 hours on Premier and Premier Plus services, or 48 hours for the Advanced service.

- Latency and line quality monitoring.
- No migration fee. Setup in 7-10 working days (2-4 days with £125.00 expedite fee).
- Premier and Premier Plus subject to distance from local exchange and fair use policy.

Please visit www.gradwell.com for comprehensive How To guides and FAQs on Gradwell Broadband Internet and other products and services. You can also read case studies and news articles talking about how other small businesses have benefited from using Gradwell's expertise.

All prices exclude VAT.