

Hosted Unified Communications

Contact people wherever they are on their mobile, softphone or desk phone using the same number.

Hosted Unified Comms is an easy to use, hosted, unified communications and messaging solution. It allows office-based users to stay in touch with mobile or remote workers using a single number. Easy to install and feature rich with optional add-ons, colleagues can see each other's status; share a central phone book; and undertake conference calls from any device. They can even switch devices mid-call.

Hosted Unified Comms	• £25.00 per month per user
Hosted Unified Comms (Inclusive Calls)	• £60.00 per month per user, with inclusive UK calls
Special offer	• FREE broadband for orders of 10 or more users*

Key features

Hosted Unified Comms is compatible with BlackBerry™, Nokia, Windows and iPhone mobiles (subject to available functionality) which enables synchronisation with Outlook. Feature rich with optional add-ons, it makes keeping in touch really simple:

- Integrates with Outlook contacts.
- BlackBerry™, Nokia, iPhone and Windows Mobile compatible.
- Hold, transfer and record calls (hosted server).
- No need to physically connect to a server/computer.
- Uses the cheapest route to make calls.
- Choose the way the call is handled based on call type, time of day, day of the week, presence status, etc.
- Call locally, present local number. Call nationally, present national number.
- Integrate software with existing Snom phone.
- Seamlessly move between devices, during calls, on the move

“ According to our research, 51% of organisations believe that unified communications capabilities will be standard by 2012.

Martin Tinker, Telepo



- **Save money:** Low costs, no investment risk.
- **Encourage mobility:** Always be contactable, any device, anywhere.
- **Keep things simple:** Easy to use, easy to install Internet solution.
- **Get integrated:** Call, SMS and IM from your PC or Mac with Softphone+.
- **Stay informed:** See colleague's status, share a central phone book, make conference calls and more.
- **Be prepared:** Add more users as you need them.
- **Take control:** Online customer portal accessible anytime.

Single Number Reach – contact mobile and remote users anywhere, any time, and on any device.



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Why choose Gradwell's Hosted Unified Comms? Well, with no set up fees, and easy integration into your existing system, hosted Unified Comms is perfect for VoIP (voice over Internet). And compared to traditional phone systems, you get feature-rich functionality the benefits and speed of broadband and low cost Internet calls.

	Hosted Unified Comms	Hosted Unified Comms (Inclusive Calls)
Setup	FREE	FREE
Monthly	£25.00 per user	£60.00 per user
Inclusive UK landline calls	-	Unlimited*
Inclusive UK mobile calls	-	500 minutes
Offers	Free Premier Broadband for 10 or more users*	Free Premier Broadband for 10 or more users*
Phone numbers	Choose one or more numbers to apply to all your devices. Call locally, present local number. Call nationally, present national number.	Choose one or more numbers to apply to all your devices. Call locally, present local number. Call nationally, present national number.
Features	Directory, Search, Presence and Line State, Unified Messaging (IM Chat/SMS/fax/voicemail/recordings – softphone, mobile client, SIP desk phone), Personal Routing Options, Short Number Dialling, Group Number and Call Centre Services, Reporting. Optional Attendant, Conferencing (2-way, 2-way, 4-way, 5-way), ACD (Automated Call Distribution) and Least Cost Routing	Directory, Search, Presence and Line State, Unified Messaging (IM Chat/SMS/fax/voicemail/recordings – softphone, mobile client, SIP desk phone), Personal Routing Options, Short Number Dialling, Group Number and Call Centre Services, Reporting. Optional Attendant, Conferencing (2-way, 2-way, 4-way, 5-way), ACD (Automated Call Distribution) and Least Cost Routing
Desktop phone compatibility	Snom 300, 320, 360 and 370	Snom 300, 320, 360 and 370
Mobile device compatibility	BlackBerry™: Curve, Pearl HTC: Touch Diamond, Tytn II, X1 Nokia: 5800, E61i, E71, E75, N78, N95 Apple: iPhone (limited functionality)	BlackBerry™: Curve, Pearl HTC: Touch Diamond, Tytn II, X1 Nokia: 5800, E61i, E71, E75, N78, N95 Apple: iPhone (limited functionality)
SoftPhone+	Windows compatible	Windows compatible
SoftPhone Lite	Web browser based	Web browser based
Add-ons	Attendant console (£8.00 per month per user), conferencing (£2.00 per user per conference)	

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